

Position Description.

Aboriginal and/or Torres Strait Islander Redress Specialist

Position Title:	Aboriginal and/or Torres Strait Islander Redress Specialist
Classification:	SCHADS Level 5
Position Number:	4.3.002
Reports To:	Redress Team Leader, Senior Clinical and Client Services Manager
Direct Reports:	None
Team	National Sexual Abuse and Redress Support Service (RSS).
Key internal contacts	Director of Clinical & Client Services, Senior Clinical & Client Services Managers, Trauma Specialist Counsellors, Redress Case Management and Community Engagement Officers, Redress Case Coordinator
Key external contacts	Clients, relevant partner and referral agencies, consultants, community leaders

PURPOSE OF THE POSITION

The Aboriginal and/or Torres Strait Islander Redress Specialist position is based within Full Stop Australia's National Sexual Abuse and Redress Support Service. This role provides culturally responsive support to First Nations Applicants, combining cultural expertise with trauma-informed practice to ensure culturally safe service delivery. Staff work within a supportive team structure that strives for the maintenance of a culturally responsive workplace.

KEY ACCOUNTABILITIES

- The Aboriginal and/or Torres Strait Islander Redress Specialist will respond to internal and external referrals related to information and applications for the National Redress Scheme.
- Provide trauma-informed intake, assessment, and case management for clients eligible for engagement with the National Redress Scheme.

- Provide administrative and program support to Full Stop Australia Counselling staff in relation to the National Redress Scheme.
- Work closely with the clinical team to ensure well-developed clinical pathways for Full Stop Australia clients who are eligible for the National Redress Scheme.
- Provide consultation and training to Full Stop Australia staff in relation to National Redress, institutional child sexual abuse and cultural responsive practice.
- Build relationships with external service providers and report on opportunities for mutually beneficial partnerships that progress Full Stop Australia toward its objectives.
- Represent Full Stop Australia to various agencies and professional networks, and the local community.

The Aboriginal and Torres Strait Islander Redress Specialist will also:

- Comply with the organisation's policies and procedures.
- Work in accordance with the organisation's best practice and quality assurance framework.
- Participate in the organisation's projects and activities.
- Attend and actively participate in the organisation's meetings.
- Maintain an awareness of socio, political and feminist issues.
- Participate in professional development.
- Ensure work practices are ethical and comply with Full Stop Australia's Code of Ethics and the code of the any professional associations the employee may be a member of.

KNOWLEDGE, SKILLS AND EXPERIENCE

Essential

- Commitment to and understanding of the provision of services from a feminist perspective.
- Knowledge of the causes and consequences of sexual assault, family and domestic violence.

- Strong cultural connections and community relationships in the Aboriginal and/or Torres Strait Islander communities.
- Demonstrated experience working with Aboriginal and/or Torres Strait Islander communities.
- Understanding of intergenerational trauma impacts in First Nations contexts.
- Knowledge of cultural healing practices and contemporary support frameworks.
- Demonstrated ability in working cross-culturally.
- Knowledge of the Women's Health and NGO sector.
- Certificate III or above in a relevant course such as Community Services or equivalent.

Desirable

- Previous experience working with the National Redress Scheme

Sighted and agreed to by Aboriginal and/or Torres Strait Islander Redress Specialist:

Name: _____

Signature: _____

Date: DD/MM/YYYY

Current as at:	October 2025
Review due:	October 2026
Consultation by:	<List Appropriate>
Approval by:	Board, where changes are made